

Liam Blackstock

Technical Writer

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Summary

Passionate communications professional with 6+ years of experience seeking a position with a team where I can continue to apply and develop my skillset.

Skills

Research, technical writing, audience analysis, SME interviewing, teamwork, information architecture, technical illustration, web content writing, video editing, SEO optimization, project management, 75wpm typing.

Software

Microsoft Office Suite, Adobe Creative Suite, RoboHelp, MadCap Flare, Corel Draw and Photopaint, WordPress, Google Docs, HTML and CSS, Final Cut Pro and other video editing software.

Experience

Blackstock Technical Writing / Technical Writer

MARCH 2014 – PRESENT, BURNABY BC

Managed technical writing projects for clients from start to finish. Interfaced with project stakeholders to determine documentation requirements. Interviewed SMEs to gather product information. Crafted user guides, product manuals, and assisted with B2B marketing materials for hardware and software products.

Blackstock Brewing / Head Brewer

MARCH 2019 – JUNE 2022, PORT COQUITLAM BC

Led recipe research and development. Wrote brewing SOPs. Communicated with potential investors and shareholders. Assisted with marketing copywriting.

JTT Electronics Ltd. / Technical Communicator

JULY 2013 – FEBRUARY 2014, VANCOUVER BC

Developed and maintained product manuals, user guides, and repair manuals for commercial EV and telecom lithium-ion battery systems. Produced B2B and B2C marketing whitepapers, fliers, and pamphlets. Wrote SEO-optimized web content targeting B2B customers. Assisted with social media marketing and software UX design.

Little Fire Dragon English / Co-Founder

FEBRUARY 2012 - JULY 2012, GUANGZHOU CHINA

Developed a research-based curriculum for beginner English students. Trained teachers and designed lesson plans. Produced and distributed marketing materials. Worked together with my business partners on marketing strategy and logistics. Championed a teaching methodology based on available research.

Canadian Mayland International Kindergarten /

Head Teacher

FEBRUARY 2010 - AUGUST 2012, GUANGZHOU CHINA

Promoted to Head English Teacher after just fourteen months. Taught English immersion. Facilitated communications between foreign teachers, parents and administration. Edited machine translated documents for publication. Emceed holiday and recruitment events. Trained new teachers.

Education

Google / Project Management Program and Technical Writing Courses

MAY 2023 - PRESENT, VANCOUVER BC

I attended Google's online technical writing courses while investigating recent changes in the industry. I am currently enrolled in Google's Project Management course with a current grade average of 96%. I am studying project management to hone my skills in that area.

BCIT / Technical Writing Program

SEPTEMBER 2012 - JANUARY 2014, VANCOUVER BC

I took charge of group projects and generally excelled to the point I was scouted out of the program before finishing my certification. I finished my coursework at night while working as a technical writer at JTT Electronics Ltd.

Douglas College / Associate of Arts Degree

SEPTEMBER 2006 - DECEMBER 2009, NEW WESTMINSTER BC

I specialized in creative writing and social sciences while working to put myself through school. I became a published poet during this time.